Did You Know?  
(CDC Stats)

- 25.1% of adults have 1+ heavy drinking day per year
- 22,246 - number of alcohol liver disease deaths per year
- 11.2% - percentage of persons 12 years-old+ illicit drug use in the last month
- 1 in 6 US adults binge drink (38,000,000)
- 1 in 12 US adults fit the criteria for alcoholism
- 74% of adults with substance use disorder also suffer with alcohol use disorder

Concierge:  
Cost Assurance Program

An innovative program for the management of costs associated with the long-term residential treatments and services of Guest House. Guest House is committed to assuring that clergy, women and men religious, and seminarians suffering from alcoholism and other behavioral health conditions have the best opportunity for quality recovery and overall health and wellness.

Clients of the Concierge Cost Assurance Program Receive The Following Services:

- Private Guest Room and Meals
- Psychological Evaluation
- Individual Addiction Therapy
- Group Didactic Therapy
- Group Interactive Counseling
- Exercise Facilities
- Dietary and Nutritional Education
- Nursing Services
- Recreational Activities
- Local Transportation to Guest House
- Local Telephone Service
- Continuing Care Program
- Re-entry Services

Assessment is not covered by C-CAP. We will provide you with an insurance claim, should you choose to submit a claim to your insurance provider. Outside specialty medical, physical therapy, dental services, and off-site psychological and psychiatric services are billed to insurance. Co-pays and deductibles are billed separately to the diocese/religious community.

1601 Joslyn Road  
Lake Orion, Michigan 48360  
Phone (800) 626-6910  
Website: www.guesthouse.org  
E-Mail: outreach@guesthouse.org
Questions & Answers

**What is Concierge: Cost Assurance Program?**
Concierge: Cost Assurance Program (C-CAP) is a fixed payment plan designed to control a majority of client expenses and costs incurred for addiction treatment services at Guest House. It is a fixed payment plan that allows a diocese/religious community to manage its budgetary and fiduciary responsibilities while simultaneously allowing for an unlimited number of clergy and religious the access that they may need to the life-saving, and vocation-saving, treatment programs at Guest House.

**What does the C-CAP Program Cover?**
The C-CAP Program covers all of the primary and routine billable services related to a standard inpatient stay at Guest House. A list of the covered services may be found on the inner-flap of this brochure. Outside medical, psychological, and dental services are not covered, but are usually reimbursable under standard insurance programs.

**What is the advantage of C-CAP Program to a diocese/religious community?**
- Affordable access to best-in-class long-term residential treatment and care.
- Effective cost management related to the treatment and care of clients – with NO financial surprises!
- Actual cost savings! Whether 1 person per year is in need of treatment, or 3 people...your cost remains fixed! You stay on budget, with NO net-new charges!

**How does the program work?**
Guest House and the diocese/religious community enters into a Client Services Agreement, which states that the registered members of the C-CAP Program will receive addiction treatment services provided by Guest House at “no additional charge.” The diocese/religious community pays a monthly membership fee, per member, for a three (3) year period. The membership fee per member does not change during the duration of the Agreement. Individual members must be added/deleted, as necessary, on a case-by-case basis. At the end of the three (3) year Agreement, Guest House and the diocese/religious community will have an opportunity to re-evaluate and negotiate an Agreement for another subsequent three-year period.

**Why did Guest House develop C-CAP?**
Simply put, C-CAP has been designed to eliminate the financial barriers of delivering the long-term residential addiction treatment services needs of our clergy and religious. Guest House wants to make this tool available, so that diocese/religious communities in need of our long-term residential treatment for their clergy and religious will have access to treatment.

**Do all C-CAP clients receive the same quality of care that Guest House is known for?**
Of course! C-CAP is strictly a method of payment and has nothing to do with treatment. Our team of certified professionals are focused on the health and well-being of our clients – financial matters are never considered by our treatment team when it comes to the needs of our clients.